GENERAL CONDITIONS OF SERVICE

1. Apex Utilities Inc.'s (Apex) default rate tariff and distribution tariff are subject to change and approval by the Alberta Utilities Commission. Information about Apex's approved default rate and distribution tariffs is available on the Apex Utilities Inc. website at www.apexutilities.ca.

2. Service sites are subject to all applicable rate riders as approved by the Alberta Utilities Commission.

3. Service provided under a special contract is subject to the terms and conditions of that contract, unless the Alberta Utilities Commission orders a variance to those terms and conditions.

4. Apex requires at least one (1) month prior written notice for changes in service requirements. There may be charges for additions or modifications to lines and equipment to accommodate a change in service requirements. You may be assigned to a different rate class as a result of changes in your service requirements.

5. A service site using natural gas as a fuel for pumping irrigation water is restricted to the Irrigation Pumping Service rate class. Apex will not combine a residential or commercial service with an irrigation pumping service. An irrigation pumping service requires a separate meter and a separate account, and may, in some circumstances, require a separate service line.

6. An account will retain the same rate class in the event of a change in gas supply unless a rate class change is being performed pursuant to Part 6 of the Natural Gas Utility Service Rules.